THE OFFICE OF REGULATORY STAFF DIRECT TESTIMONY AND EXHIBITS

OF

JAMES M. MCDANIEL

August 1, 2012



DOCKET NO. 2012-253-C

Petition of the Office of Regulatory Staff for Commission to Order a Rule to Show Cause as to Why the Certificates of Public Convenience and Necessity for Certain Providers of Telecommunications Services Should Not Be Revoked for Failure to Comply with Regulation 103-607 (Bond)

1		DIRECT TESTIMONY
2		FOR
3		THE OFFICE OF REGULATORY STAFF
4		DOCKET NO. 2012-253-C
5 6 7 8 9	CER PRO	RE: PETITION FOR A RULE TO SHOW CAUSE AS TO WHY THE TIFICATES OF PUBLIC CONVENIENCE AND NECESSITY FOR CERTAIN VIDERS OF TELECOMMUNICATIONS SERVICE SHOULD NOT BE REVOKED FAILURE TO COMPLY WITH REGULATION 103-607 (BOND)
10	Q.	PLEASE STATE YOUR NAME, BUSINESS ADDRESS AND OCCUPATION.
11	A.	My name is James M. McDaniel. My business address is 1401 Main Street, Suite
12		900, Columbia, South Carolina 29201. I am employed by the state of South Carolina as a
13		Program Manager in the Telecommunications Department of the Office of Regulatory
14		Staff ("ORS").
15	Q.	WHAT IS THE PURPOSE OF YOUR TESTIMONY IN THIS PROCEEDING?
16	A.	The purpose of my testimony is to present evidence that certain
17		telecommunications carriers subject to this Commission's jurisdiction have failed to
18		comply with S.C. Code Reg. Ann. 103-607 (Supp. 2011) which requires carriers to post a
19		bond.
20	Q.	ARE TELECOMMUNICATIONS CARRIERS REQUIRED TO POST A BOND?
21	A.	Yes. S.C. Code Reg. Ann 103-607 (Supp. 2011), applies to telecommunications
22		carriers under the jurisdiction of the Commission which provide retail residential local
23		exchange services and which individually or together with their affiliates, have not
24		invested at least five million dollars in telecommunications facilities in the State of South
25		Carolina.

multiplied by two months.

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1	Q.	DID THE PUBLIC SERVICE COMMISSION ESTABLISH AN ALTERNATIVE
2		METHOD OF DETERMINING THE AMOUNT OF A BOND FOR SMALL
3		CARRIERS THAT REQUESTED A WAIVER?
4	A.	Yes. The Commission in its Order No. 2012-175, dated March 29, 2012 approved
5		an alternative method for determining the amount of bond for those carriers requesting a
6		waiver of the minimum amount of the bond. The alternative method to determine the
7		amount of the bond may be calculated by multiplying the average monthly charge for
8		basic local service by the number of customers the carrier has in South Carolina,

10 Q. DID ORS NOTIFY ALL TELECOMMUNICATION CARRIERS OF THE 11 REGULATION?

Yes. When the regulation became effective, ORS notified all telephone utilities of the new regulation via e-mail and U.S. Mail. Because a large number of carriers failed to respond to the initial ORS notification, a Notice of Non-Compliance was sent to all non-compliant carriers. A copy of the initial and non-compliance notification is attached as Exhibit JMM-1.

17 Q. PLEASE EXPLAIN EXHIBIT JMM-2 ATTACHED TO YOUR TESTIMONY.

At the time this testimony was prepared, Exhibit JMM-2 identified those telecommunication carriers that failed to comply with the regulation or in some cases failed to file a bond after a partial waiver of the Commission regulation was approved for the telephone carrier.

22 Q. WHAT RESPONSE, IF ANY, HAS ORS RECEIVED FROM THE CARRIERS

NAMED IN THE RULE TO SHOW CAUSE PETITION?

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A.	The ORS has received responses from some carriers since the filing of this
	petition. Some companies have notified ORS and the Commission that the Company does
	not have any retail residential local exchange customers, while other companies have
	requested and received a partial waiver of the regulation. Those companies receiving a
	partial waiver were required to file a bond consistent with the alternative method ordered
	by the Commission. To the extent additional companies come into compliance before the
	Commission hearing, ORS will present a revised Exhibit JMM-2 to accurately reflect
	only those companies who remain out of compliance at the time of the Commission
	hearing.

10 Q. WHAT ACTION DOES THE ORS RECOMMEND THE COMMISSION TAKE?

11 **A.** The ORS recommends that the Commission revoke the Certificates of Public Convenience and Necessity for those telecommunications carriers that have not complied with Regulation 103-607.

14 Q. DOES THIS CONCLUDE YOUR TESTIMONY?

15 A. Yes it does.

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C DUKES SCOTT EXECUTIVE DIRECTOR DAN F. ARNETT CHIEF OF STAFF

DAWN M. HIPP DIRECTOR TELECOMMUNICATIONS, TRANSPORTATION, WATER/WASTEWATER

August 8, 2011

***REVISED REGULATION NOTICE**

Subject: 26 S.C. Code Ann. Regs. 103-607 (Supp. 2011)

Telephone Utilities Providing Retail Residential Local Exchange Services

To: All Telecommunications Companies Operating in the State of South Carolina

Per the recently revised regulation 26 S.C. Code Ann. Regs. 103-607 (Supp. 2011), all telephone utilities that provide retail residential local exchange service that have not invested at least five million dollars in telecommunications facilities in South Carolina will be required to file a bond or other security mechanism with the Public Service Commission of South Carolina ("PSC"). A copy of the bond should also be provided to the South Carolina Office of Regulatory Staff ("ORS"). This new regulation became effective on June 24, 2011.

In order to demonstrate compliance to the ORS and PSC, each company must either:

- 1) Verify in writing that it does not provide residential local exchange service; or
- 2) Verify that the Company individually or together with its affiliates has invested at least five (5) million dollars in telecommunications facilities in South Carolina; or
- 3) Apply for and receive a waiver from the Public Service Commission; or
- 4) File a bond or other security mechanism consistent with Regulation 103-607.

Each Telecommunications Company must demonstrate compliance with the new regulation by December 31, 2011. A copy of Regulation 103-607 is attached for your convenience.

Please contact me via e-mail or phone to discuss the regulation or requirements for maintaining compliance.

Sincerely,

Jim McDaniel
Program Manager
South Carolina Office of Regulatory Staff
803-737-0812
jmcdanie@regstaff.sc.gov

Enclosure

Document No. 4138

PUBLIC SERVICE COMMISSION

CHAPTER 103

Statutory Authority: 1976 Code Section 58-3-140

As published in the South Carolina State Register Vol. 35, Issue 6

June 24, 2011

103-607. Regulation Governing Telephone Utilities Offering Regulated Prepaid Local Exchange Services and Bonds or Other Security Mechanisms

Text:

103-607. Bonds or Other Security Mechanisms.

This regulation applies to telephone utilities who provide retail residential local exchange services and who individually or together with their affiliates, have not invested at least five million dollars in telecommunications facilities in the State of South Carolina. The commission may waive this requirement upon petition by the telephone utility if the telephone utility provides evidence of financial stability as deemed appropriate by the commission. This regulation does not apply to Commercial Mobile Radio Services. The commission shall determine the type and the amount of bond or other security mechanism to be filed by the carrier with the commission and the ORS. The commission may order the carrier to file a performance bond or post an irrevocable letter of credit or certificate of deposit. In determining the amount of the performance bond, irrevocable letter of credit, or certificate of deposit, the commission may use, at a minimum, any commercially reasonable, acceptable method, including the following criteria: number of customers, retail price for service, and financial resources of the carrier.

- a. Performance Bond. Performance bonds must be issued by an A-grade insurer acceptable to the commission and must be posted with the commission and a copy provided to the ORS. However, the amount of the bond shall be no less than \$100,000. An updated bond shall be filed with the commission and a copy provided to the ORS annually.
- b. Irrevocable Letter of Credit. An irrevocable letter of credit shall be issued by a financial institution acceptable to the commission. The amount of the irrevocable letter of credit shall be determined by the commission; however, the amount of the letter of credit shall be no less than \$100,000. An updated irrevocable letter of credit shall be filed with the commission and a copy provided to the ORS annually.
- c. Certificate of Deposit. The certificate of deposit shall be issued by a financial institution acceptable to the commission and shall be no less than \$50,000. An updated certificate of deposit shall be filed with the commission and a copy provided to the ORS annually.

Forfeiture of Bond or Other Security Mechanism

The commission, after notice and hearing, may order all or part of any bond or other security forfeited upon finding that the telephone utility has abandoned service to customers.





DAN F. ARNETT CHIEF OF STAFF

Phone: (803) 737-0800 Fax: (803) 737-0801

DAWN M. HIPP DIRECTOR TELECOMMUNICATIONS, TRANSPORTATION, WATER/WASTEWATER

March 15, 2012

NOTICE OF NON-COMPLIANCE

Subject:

26 S.C. Code Ann. Regs. 103-607 (Supp. 2011)

Telephone Utilities Providing Retail Residential Local Exchange Services

To: Telephone Utilities Operating in South Carolina

On August 8, 2011, the South Carolina Office of Regulatory Staff ("ORS") notified all telephone carriers holding Certificates of Public Convenience and Necessity to provide telecommunications in South Carolina that revised regulations had become effective on June 24, 2011. Revised regulation 26 S.C. Code Ann. Regs. 103-607 (Supp. 2011) requires all telephone utilities that provide retail residential local exchange service that have not invested at least five million dollars in telecommunications facilities in South Carolina to file a bond or other security mechanism with the Public Service Commission of South Carolina ("PSC").

The ORS records indicate your company is out of compliance with the PSC bond requirement. Companies were required to file a bond by no later than December 31, 2011. In order to maintain a compliant operating certificate, your company must:

- 1) Verify in writing that it does not provide residential local exchange service; or
- 2) Verify that the Company individually or together with its affiliates has invested at least five (5) million dollars in telecommunications facilities in South Carolina; or
- 3) File a bond or other security mechanism consistent with Regulation 103-607.

This information is due to ORS and the PSC by no later than **April 15, 2012**. Failure to comply with this PSC regulation will result in revocation of your operating certificate.

Please contact me if you have any questions related to the bond requirement.

Jim McDaniel

Sincerely

Program Manager

South Carolina Office of Regulatory Staff

803-737-0812

imcdanie@regstaff.sc.gov

OUT OF COMPLIANCE - DOCKET #2012-253-C

		Secretary	T			Date
		of State	Foreign or			Certificate
OrganizationName	Registered Agent	status	Domestic	Docket #	Order #1	Issued
ComTech21, LLC	Incorp Services Inc	Foreign	Good Standing	2004-54-C	2004-312	6/30/2004
Michael Brady - EVP	317 Ruth Vista Rd					
One Barnes Park, South	Lexington SC 29073					
Wallingford CT 06492						
Covista, Inc.	AGENT RESIGNED	Foreign	Good Standing	2003-200-C	2003-594	10/3/2003
Mark Lammert - CPA., P.A./Compliance Solutions Inc						
740 Florida Central Pkwy, Ste 2028						
Longwood FL 32750						
dPi Teleconnect, LLC	C T Corporation System	Foreign	Dissolved	1998-640-C	1999-228	3/30/1999
Melanie King - Regulatory Affairs Mgr	75 Beattie Place					
1330 Capital Pkwy	Two Insignia Financial Plaza					
Carrollton TX 75006-3647	Greenville SC 29601					
Flatel, Inc.	Oscar Garcia	Foreign	Forfeiture	1999-515-C	2000-380	4/26/2000
DBA Telephone USA	6300 White Horse Rd #118					
Adriana Solar - CFO	Greenville SC 29611					
2300 Palm Beach Lakes Blvd.						
Executive Center Ste 100						
West Palm Beach FL 33409						
Genesis Telecommunications Company, LLC	John Lawrence	Domestic	Good Standing	2000-350-C	2000-873 ¹	10/27/2000
Barbara Bennett - General Manager	1117 Reynolds Ave					
PO Box 675	Greenwood SC 29646					
Greenwood SC 29648						
Global NAPS South Carolina, Inc.	CT Corporation System	Foreign	Forfeiture	2001-503-C	2002-258 ¹	4/10/2002
Larry Cross - Regulatory Officer	2 Office Park Ct, Ste 103					
1120 Hancock St	Columbia SC 29223					
Quincy MA 02169-4313						
iNetworks Group, Inc.	CT Corporation System	Foreign	Good Standing	2009-164-C	2009-553	8/6/2009
Agnes Rivera - Manager of Tax	2 Office Park Ct, Ste 103					
125 S Wacker Dr, Ste 2510	Columbia SC 29223					
Chicago IL 60606						
Matrix Telecom, Inc.	CT Corporation System	Foreign	Good Standing	2005-98-C	2005-449	8/25/2005
DBA Matrix Business Technologies	2 Office Park Ct, Ste 103					
Kimberly Geuder - Compliance Reporting Specialist-TMI	Columbia SC 29223					
PO Drawer 200						
Winter Park FL 32790-0200						
Navacore, LLC	Thomas K. Gwyn	Domestic	Good Standing	2006-111-C	2006-468 ¹	8/4/2006
Thomas K. Gwyn - Partner	2354-B Ebenezer Rd					
PO Box 3413	Rock Hill SC 29732					
Rock Hill SC 29732						
Navigator Telecommunications, LLC	National Corporate Research, Ltd.	Foreign	Good Standing	1999-176-C	1999-572 ¹	8/11/1999
Renee Bethea - Tax Accountant	2 Office Park Ct, Ste 103					
PO Box 13860	Columbia SC 29223					
North Little Rock AR 72113-0860						

Nexus Communications	Corporation Service Co.	Foreign	Good Standing	2004-59-C	2004-421	9/3/2004
Mark Lammert - CPA.,P.A./Compliance Solutions Inc	1703 Laurel St					
740 Florida Central Pkwy, Ste 2028	Columbia SC 29201					
Longwood FL 32750						
Ring Connection, Inc.	Tammy M. Fielder	Foreign	Good Standing	2002-92-C	2002-503	7/8/2002
Holley Burlison - General Manager	1701 Laurens Rd, Ste A					
PO Box 520	Greenville SC 29607					
Crestview FL 32536-0535						
Tele Circuit Network Corporation	TCS Corporate Services, Inc.	Foreign	Forfeiture	2008-398-C	2009-434 ¹	6/18/2009
Lisa Brown - Regulatory & Tax Consultants, LLC	2 Office Park Ct, Ste 103					
3100 Breckinridge Blvd, Ste 145	Columbia SC 29223					
Duluth GA 30096-5800						
Tennessee Telephone Service, LLC	AGENT RESIGNED	Foreign	Good Standing	2004-211-C	2004-567 ¹	11/15/2004
DBA Freedom Communications USA, LLC						
Matt Davis - General Manager						
220 Creekside Dr						
Dickson TN 37055						
Velocity The Greatest Phone Company Ever, Inc.	National Registered Agents, Inc.	Foreign	Forfeiture	2009-380-C	2010-1 ¹	1/6/2010
Nancy Malley - Preparer-BillSoft Services, Inc.	2 Office Park Court, Ste 103					
8675 W 96th St, Ste 220	Columbia SC 29223					
Overland Park KS 66212						
West Communications, Inc.	Corporation Service Co.	Foreign/	Good Standing	2003-336-C	2004-102	3/12/2004
Edward Johnson - President/CEO	1703 Laurel St	Domestic				
2117-B W Palmetto St, Ste 202	Columbia SC 29201					
Florence SC 29501						

¹ Carriers were granted CLEC and IXC authority in one PSC Order. ORS requests revocation of CLEC authority only.